



BRITISH COLUMBIA

POSTAL HISTORY

RESEARCH GROUP

Volume 11 – Number 3

Whole number 43

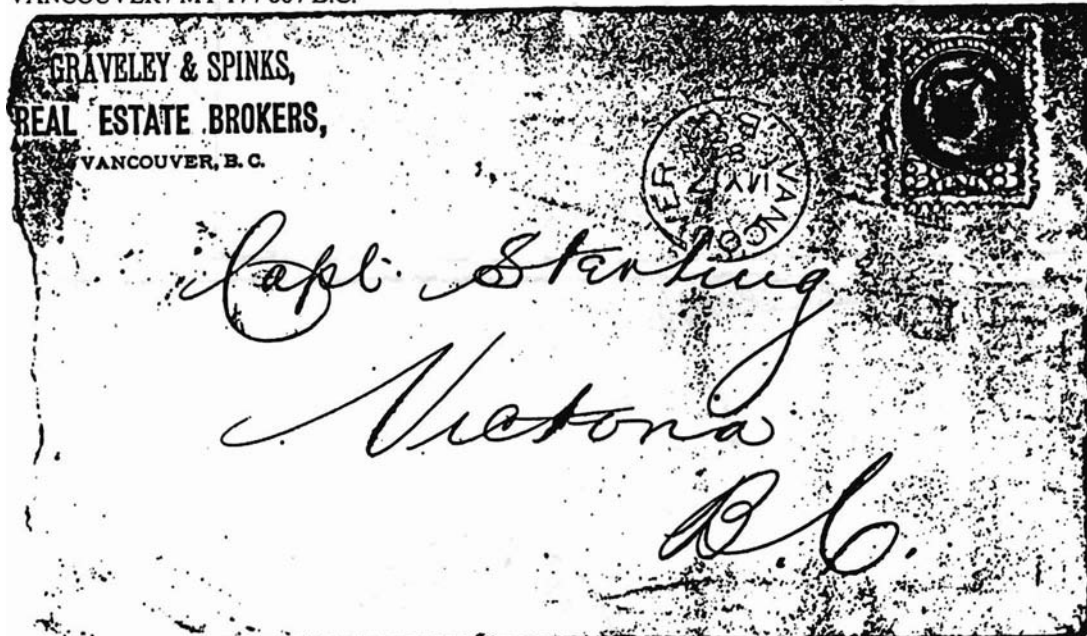
October 2002

### EARLY REPORTED DATE FOR VANCOUVER

Andrew Scott

The cover below was discovered recently in the BC Provincial Archives, among the papers of Capt. William Sterling, a Victoria businessman who died intestate. Unlike most documents in the archives, which have long since been stripped of their covers, the correspondence in early intestate files is often found complete with envelope.

Face - VANCOUVER / MY 17 / 86 / B.C.

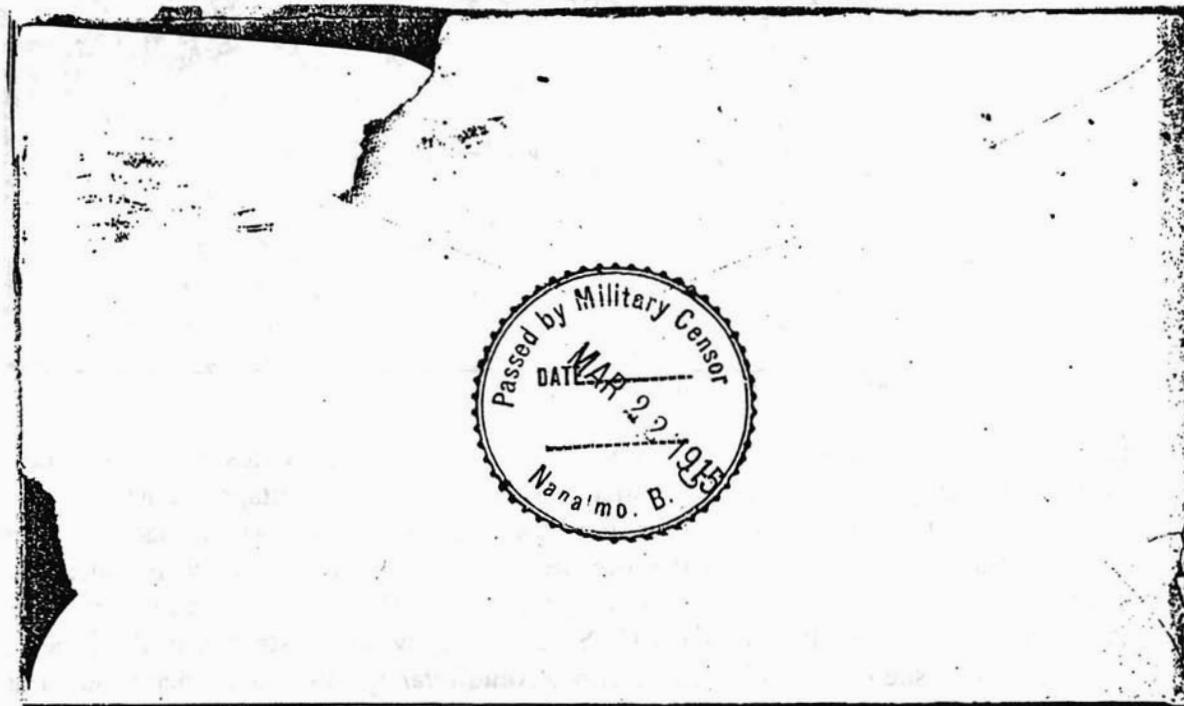
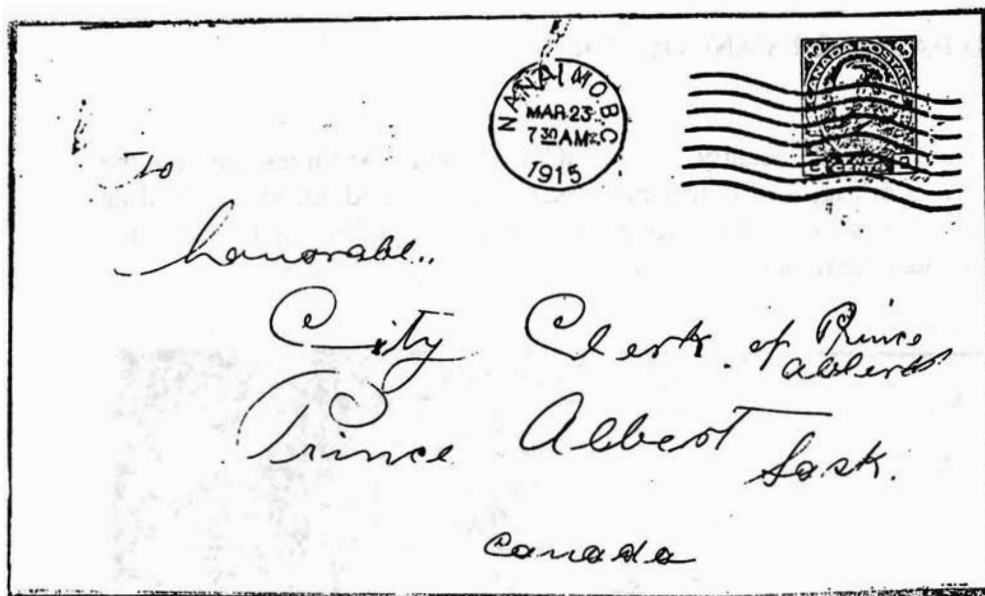


Back - VICTORIA.B.C / PM / MY 18 / 86 / CANADA

Many of Sterling's papers are concerned with his trading activities in the Omineca district in the early 1870s. Later documents often deal with a cottage industry that he financed in the Queen Charlotte Islands, the Skidegate Oil Works, which made oil from dogfish livers. The envelopes in the file are grubby and torn; most were carried to Victoria by favour and do not have interesting markings. This cover, however, was dated MY 17 / 86 with the small Vancouver CDS that probably was destroyed in the June 13 fire. In a 1993 issue of the *BC Postal History Newsletter* (p. 49) Alex Price brought an example of this rare datestamp to readers' attentions. This date, a full week earlier than Alex's report, is supported by a VICTORIA.B.C. / CANADA / PM / MY 18 / 86 CDS backstamp and by an enclosed letter, dated May 17, 1886, in which a Vancouver realtor inquires about hiring the *Skidegate*, a boat Sterling had used at his Oil Works. The Vancouver post office opened on May 1, 1886. The stamp is tied by a target cancel.

Passed by Military Censor - Nanaimo, B.C.

Bill Robinson has reported the discovery of a previously unreported marking from the Nanaimo Internment Camp which operated briefly in 1915. The cover was passed by the Military Censor on March 22, 1915 and cancelled at Nanaimo the next day. There is no receiving mark from Prince Albert.



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## BOOKS, BOOKS, AND MORE BOOKS

As more and more philatelists are mastering the art of home publishing the number of new books on philatelic topics and postal history are increasing rapidly. The result is that it is becoming much more difficult to keep up on significant works as they are released. A few recently released books of interest to the collectors of British Columbia postal history are discussed below.

Thorne, Robert K., *Machine cancellations of Canada - British Columbia*, privately printed by Robert K. Thorne, 6 Milford Crescent, Brampton, Ontario, L6S 3E4

The British Columbia list of machine cancellation in Canada is the most recent book in the series that will eventually include listings for all the provinces. The listings are based on Bob Thorne's very extensive collection of Canadian slogan postmarks, together with works by Barlow, Sessions, Proylx and Coutts and of course the *Slogan Box*. The British Columbia book is produced in looseleaf format and runs over 500 pages, with each town appearing on a separate page. The use of a separate page for each town has the advantage that it is easy to insert revisions and that towns with only one or two listings are easy to locate. Bob recognizes that much more study will be required before the work comes close to being complete but as a starting point for further study, it serves as a very useful contribution to the field of philatelic research.

Coutts, Cecil C., *Slogan postmarks of Canada - catalogue and guidebook, 2<sup>nd</sup> edition 2002*, privately printed by Cecil C. Coutts, 34820 McLeod Avenue, Abbotsford, V3G 1G9, \$39.95

This coil back book is an update of the 1996 first edition and as the result of an improved type face and the use of more white space, is much more readable. The work has also been expanded to include a listing of the new Jet Spray markings as well as Special Service Markings. There is also a Topical Index for those who only collect slogan postmarks related to a particular subject. In the eight years since the first edition much new information has come to light and this together with the new format makes this book well worth purchasing.

Weiner, Dr. Joel H., *Canada inkjet (jet spray) cancels, 2<sup>nd</sup> edition*, British North American Philatelic Society and Saskatoon Stamp Centre, 2001

The introduction of inkjet cancelling equipment in Canada has created a major problem for those attempting to list the markings. Because of the number of jets on each machine and the ease of re-programming the equipment and the tendency of equipment to malfunction, the number of possible markings is well in excess of 15,000. Joel has wisely chosen to ignore most of these minor variations or "errors" and has set up criteria that produce a workable number of recognized jet spray markings. The 1,500 illustrations of the markings are reduced so that 14 markings can be shown on a page arranged in two columns. Spacing variations and other minor differences are included as notes above the illustrations. The 2<sup>nd</sup> edition is a great improvement over the earlier work in that confines itself to the significant markings and as a result is a must for those interested in the new Jet Spray equipment.

## PITNEY BOWES TYPE "K" MACHINE

See PHSC Journal No 111, page 29 to 45

In the latest edition of the PHSC Journal Dan Hunka provides an excellent listing of the Pitney Bowes desk top Type "K" rapid cancelling equipment used in Canada. At about the same time as Dan published the list, Henry Wong of Canada Post provided a listing of all active rapid cancelling equipment presently in use in British Columbia to the News Letter editor. The listing includes the make, type of machine, serial number, and location. The information, below, updates Dan's listing.

## PITNEY BOWES - ALL TYPE K MACHINES

Town	Serial no.	Early	Late	Notes
100 Mile House	3454	1966-04-30	1974-07-02	to Cache Creek
Alberni	34-2235	1960-10-12	1962-03-12	to Sidney, BC
Aldergrove		1968-09-20	1976-06-12	
Armstrong		1968-12-04	1993-11-08	
Ashcroft	3571	1968-04-04	in use	
Burns Lake	3433	1965-01-22	1974-06-01	to Logan Lake
	3555	1975 +	1986-06-27	x-Squamish
Cache Creek	3454	1975-01-30	in use	x- 100 Mile House
Castlegar	34-2231	1960-10-13	1965-11-17	to Summerland then Peachland
Chemainus		1968-09-24	1974-03-27	
Chetwynd	3356	1974-12-02	2002-02-12	
Cumberland	3539	1978-05-30	2002-02-28	to National Warehouse
Enderby		1968-09-21	1991-09-24	
Fernie	3408	1962-05-01	1970-08-01	
Ganges		1968-09-27	2000-06-16	
Gibsons	3570	1968-03-20	1980-01-14	
Golden	3436	1968-01-29	1986-06-04	
Grand Forks	3414	1962-11-17	1977-08-11	at VMMP (2002)
Hope	3422	1962-04-16	1974-03-14	to Sicamous
Invermere	3632	1968-09-19	2002-04-02	to National Warehouse
Ladysmith		1966-09-09	1980-12-15	to BC
	3362	1981-03-14	1995-03-10	at VMMP (2002)
		note: Klussendorf in occasional use from 1986		
Lantzville	3492	1978-09-04	2002-02-25	to National Warehouse
Lazo	3636	1969-02-04	2002-02-27	to private hands
Logan Lake	3391	1981-05-27	1989-10-06	to storage VMPP
	3433	2002-06-13	in use	occasional
Madeira Park	3570	1982-08-23	2002-01-28	x-Gibsons to Nat. Whouse
Merritt	3391	1962-02-12	1978-09-05	to Logan Lake
Ocean Falls	3465	1966-04-23	1978-12-04	to Tahsis
Osoyoos	3539	1968-03-29	1977-03-25	to Cumberland
Parksville	3563	1968-05-21	1977-10-17	
Peachland	34-2231	1974-02-20	1979 -	x-Castlegar & Summerland VMMP
	3653	replacement	in use	
Port Coquitlam	3362	1960-09-28	1965-09-07	to Ladysmith
Port Hardy		1969-11-19	1986-10-25	at VMMP (2002)
Princeton	3402	1962-11-02	replaced	to Saanichton
	3563	replacement	1986-06-02	on site ?
Qualicum Beach		1968-09-27	1990-12-05	
Rossland Canada	34-2093	1950-05-09	replaced	
	3443	replacement	in use	
Saanichton	3402	1991-01-26	on site	x-Princeton
Sicamous	3422	1974-11-06	in use	x-Hope
Sidney	34-2235	1962-04-28	1969-06-04	x-Alberni
Smithers	3365 5-b	1960-07-02	1974-07-13	
Sooke	3635	1974-06-14	1991-06-06	on site
Sparwood		1971-06-07	1989-10-04	HD2 also in use 1983+
Squamish	3555	1968-04-19	1975-02-11	to Burns Lake
Summerland	34-2231	1966-03-31	1974-09-18	x-Castlegar moved to Peachland
Tahsis	3465	1983-04-24	in use	x-Ocean Falls
Vanderhoof	3449	1965-05-01	1986-05-13	
Spare VMMP	3600	(2002)		
Spare VMMP	3391	(2002)		x-Merritt
Spare VMMP	3602	(2002)		

**FROM CANADA POST**

See next page

Again thanks to John Gannon of Canada Post we are able to include a listing of the opening and closing of post offices in British Columbia. As the result of recent changes in recording methods this listing includes information on the upgrading of the status of postal outlets, introduction of the ROSS computer programme, and the upgrading or expanding of postal facilities. It should be noted that although the new Call For Centres (CFC) and the Call For Stamp Shops (CFSS) are issued with RC numbers they are rarely issued with any cancelling or dating equipment. In a few cases the Call For Outlet has obtained withdrawn daters with the RC number removed.

**STAPLES BUSINESS DEPOT**

In the July 2001 (page 303) issue of the News Letter reference is made to the opening of two Business Depot Postal Outlets on 2000 08 24 in Vernon and Surrey. The original plan was to have Postal Outlets opened in all 195 Staples Business Depots across Canada. The plan was to target "Small Office Home Customers" (SOHO) by providing one-stop shopping for business needs. The new SOHO Post Offices are aimed at the business customer and will offer more limited line of postal service than the standard Postal Outlet. For example the new SOHO post offices do not provide Call for Service (CFC). By January 2002, 77 Shipping Centres, as they as called, were to be in operation with plans to open 64 more during 2002.

To date, four offices have been established in Staples Stores in British Columbia as "test" sites under jurisdiction of Canada Post in Ottawa and at present Vancouver has limited information but it appears the Business Depot outlets provide limited postal service.

422754	White Rock Shipping Centre	3037-152 <sup>nd</sup> Street	South Surrey	V4P 3K1
422762	Vernon Shipping Centre	3202-22 <sup>nd</sup> Street	Vernon	V1T 5M8
433888	Williams Lake Shipping Centre	#105 850 Oliver St	Williams Lake	V2G 3W1
433896	South Surrey Shipping Centre	10136 King George Hwy	South Surrey	V3T 2W4

It should be noted that unlike normal Postal Outlets the postal code does not end in zero.



**MORE PICTORIAL CANCELLATIONS FROM CANADA POST**



Campbell River Post Office  
1251 Shoppers Row  
Campbell River BC V9W 2P0



Victoria Post Office  
706 Yates Street  
Victoria BC V8W 1L0



Ganges Post Office  
109 Purvis Lane  
Salt Spring Island BC V8K 1A0



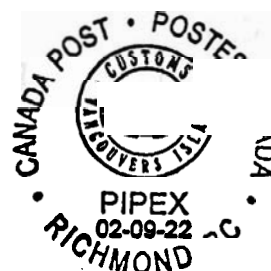
Saanichton Post Office  
7835 East Saanich Road  
Saanichton BC V8M 1A0

Date	Name	Address	Town	Code	F-RC	N-RC	Remarks
2002/01/08	Cedarvale	Cedarville	Cedarvale	V0J 1G0	641189	closed	
2002/02/01	South Hazelton CFSS	2179 Omenica Avenue	South Hazelton	VO0J 2R0	CFSS	100105	new CFSS
2002/01/31	Bainbridge RO	2844 Bainbridge Avenue	Burnaby	V5A 3W0	429961		new hours
2002/02/01	Sunnyside PO	2397 King George Hwy	Surrey	V4A 5A4	013722		image
2002/02/11	Clayburn Plaza (ex GMO 12)	#150-3003 Immel St	Abbotsford	V2S 4L0	653896	000058	to ROSS
2002/02/25	Piccadilly Plaza PO (ex GMO 1)	#255 1151-10th Avenue SE	Salmon Arm	V1E 1B0	248673	437115	to ROSS
2002/02/15	Houston	Hwy 16 Yellowhead West	Houston	V0J 1Z0	643211		upgrade
2002/02/27	Westwood CFSS	2591 Panorama Drive	Coquitlam	V3E 2Y0	CFSS	429856	to CFSS
2002-23-22	Garden Park PO	2405 East Broadway	Vancouver	V5M 1Y0	011991		image
2002/03/27	Seven Oaks PO	182-32900 South Fraser Hwy	Abbotsford	V2S 5A0	387304		upgrade
2002/03/01	Gray Creek	14729 Hwy 3	Gray Creek	V0B 1S0	118451	100099	new owner
2002/01/21	Mountain Maket CFSS (ex GMO 1)	561 Hwy 3	Fernie	V0B 1M0	069965	729388	new owner
2002/04/15	Aldergrove Mall PO (ex GMO 1)	#41 3100-272 Street	Aldergrove	V4W 3N0	651486	000088	upgrade
2002/04/15	Caulfield PO	5331 Heafldland Dr. W.	West Vancouver	V7W 3C0	655376		new image
2002/03/15	Lougheed Office Depot	Lougheed Mall	Burnaby	V3J 1N0 ?	nil		test site
2002/04/14	Burton	Generl Delivery	Burton	V0G 1E0	630764		new image
2002/04/25	Northhills Mall PO	#70 700 Tranquille Road	Kamloops	V2B 3J0	428299	100124	new owner
2002/04/05	Likely	5029 Likely Street	Likely	V0L 1N0	345776	100126	to CFSS
2002/04/12	Brocklehurst	#35 1800 Tranquille Rd.	Kamloops	V2B 3L0	249876	000085	upgrade
2002/02/27	Falcon Corner CFSS	2020 G Falcon Road	Kamloops	V2C 4J0	CFSS	100079	new CFSS
2002/02/03	Bridge Lake CFSS	Box 153	Bridge Lake	V0K 1E0	438138	729442	now owner
2002/03/21	Marpole PO	8602 Granville Street	Vancouver	V6P 5A0	631671		upgrade
2002/04/12	Point Grey PO	3695 West 10th Avenue	Vancouver	V6R 1G0	654914		upgrade
2002/03/07	Westwold	Box 62	Westwold	V0E 3B0	026972		renewal
2002/04/30	Quadra PO	2642 Quadra Street	Victoria	V8T 4E0	027626	closed	
2002/04/29	Lynn Valley PO	1199 Lynn Valley Road	North Vancouver	V7J 2P0	436488		arragements
2002/04/25	Kensington Square PO	6518 East Hastings Street	Vancouver	V5B 1S0	068462		arragements
2002/05/06	Paul's Superette CFSS	2005 Canyon Road	Creston	V0B 1G0	077720	100149	to CFSS
2002/05/12	Brentwood Mall PO	#47A 4567 Lougheed Hwy	Burnaby	V5C 2A0	438960		new hours
2002/05/15	Tulameen PO	2600 Otter Avenue	Tulameen	VOX 1W0	388319	100189	conversion
2002/05/09	Tappen PO	Box 100	Tappen	V0E 2X0	028282		upgrade
2002/05/09	Scotch Creek PO	Box 24010	Scotch Creek	V0E 1M0	139688		upgrade
2002/05/01	Barkerville SO	Generl Delivery	Barkerville	V0K 1B0	640498		SO opening
2002/05/31	Okanagan Falls RO	5109 9th Avenue	Okanagan Falls	V0H 1R0	656682	closed	
2002/05/24	Richmond Main Post Office	#120 8011 Saba Road	Richmond	V6Y 4E0	104620		upgrade
2002/05/25	Vancouver GMO 43	5853 Victoria Drive	Vancouver	V5P 3W0	648043	closed	
2002/05/31	Fraser Heights PO	#111 16033-108th Avenue	Surrey	V4N 1P0	173517	100108	upgrade
2002/05/31	Vedder Crossing PO	5658 Vedder Road	Vedder Crossing	V2R 3M0	085863	000100	new owner
2002/06/07	Windermere PO	1671 Highway 93/95	Windermere	V0B 2L0	426038	100197	upgrade
2002/06/07	Kitsilano PO	2768 Broadway	Vancouver	V6G 2G0	027499	100118	new owner
2002/06/02	Ware (Fort Ware)	General Delivery	Ware	V0J 3B0	649805	100208	change
2002/05/17	Lynnmour RO	#110 233 Mountain Hwy	North Vancouver	V7J 2C0	438103		new hours
2002/05/01	Saanich (Central) PO	#404 3989 Quadra Street	Victoria	V8K 1J0	245690	100182	new owner
2002/05/17	Vancouver St. "D"	2405 Pine Street	Vancouver	V6J 3E0	647586		image
2002/05/30	Likely PO	5029 Likely St	Likely	V0L 1N0	100126	100226	new owner
2002/07/02	Lynn Valley	1199 Lynn Valley Road	North Vancouver	V7J 2P0	436488		new hours
2002/07/01	Merritt Downtown (ex GMO 1)	1880 Garcia	Merritt	V1K 1B0	285323	100207	upgrade
2002/07/03	Otter Co-op PO (ex RPO 2)	3600 248 Street	Aldergrove	V4W 1Y0	652210	437077	upgrade
2002/06/02	Powell River GMO 12	6762 Cranberry Street	Powell River	V8A 3Z0	066427	closed	
2002/06/14	Chuckwagon Market CFSS	13627 Cedar Road	Ladysmith	V6G 1H4	CFSS	100205	
2002-06-??	Marpole PO	8602 Granville St.	Vancouver	V6P 5A0	631671		upgrade
2002-06-??	Point Grey PO	3695 West 10th Avenue	Vancouver	V6R 1G0	654914		upgrade
2002/06/13	Port Coquitlam (POCO) CSC	1628 Industrial Avenue	Port Coquitlam	V3C 6N0	074675		amendment
2002/06/17	Lynnmour PO	#110 223 Mountain Highway	North Vancouver	V7J 2C0	438103		new hours
2002/07/02	Gitwinksihlkw CFSS	3004 Ts'ooohl Ts'ap Ave.	Gitwinksihlkw	V0J 3T0	631809	100268	to CFSS
2002/07/08	Wilshire's Varieties CFSS	6762 Cranberry Street	Powell River	V8A 3Z4	CFSS	100264	new CFSS
2002/07/12	Cascade PO	3790 Canada Way	Burnaby	V5G 3H0	654922	100251	relocation
2002/07/27	Big Lake PO	Box 4 - 4213 Likely Street	Big Lake	V0L 1G0	654574	100249	new owner
2002/08/08	Kingsway - Knight PO	1238 Kingsway	Vancouver	V5V 3E0	424730	100298	new owner
2002/08/08	Vancouver Stn "F" CSC	2160 Commercial Drive	Vancouver	V5N 4B0	089230		cl counter
2002/06/24	Coal Harbour	Box 76	Coal Harbour	V0N 1K0	168560	100235	new owner
2002/08/12	Quadra PO	2642 Quadra Street	Victoria	V8T 4E0	027626	027626	reopened
2002-08-??	Woss	3001 Englewood Road	Woss	V0N 3P0	438723		upgrade
2002/08/28	South Slope PO	7600 Royal Oak Avenue	Burnaby	V5J 4K0	654884		upgrade
2002/08/29	Meadowvale PO	#110 19150 Lougheed Hwy	Pitt Meadows	V3Y 2B0	011916	100320	new owner
2002/09/09	Bulkley Valley	3752 4th Avenue	Smithers	V0J 3P0	000098	100267	upgrade
2002/09/09	Meziadin Lake PO	Box 40	Meziadin Lake	V0J 3S0	157376		new phone
2002/09/02	King Edward (Mall) PO	968 King Edward West	Vancouver	V5Z 2E0	267910		upgrade
2002/09/02	First Avenue PO	1690 Nanaimo Street	Vancouver	V5L 4V0	264512		upgrade
2002-06-??	Seafair PO	#11 8671 No. 1 Road	Richmond	V7C 1V0	173576		upgrade

**PIPEX - RICHMOND B C**

Thanks to Bill Bartlett to the Saanichton Post Office three commemorative cancellations were available at the Pacific Northwest Philatelic Exhibition held in Richmond. In addition to the commemorative marking,

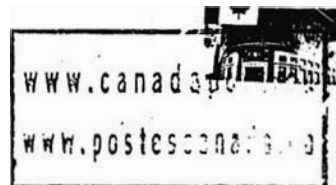
Bill also arranged to have the rare Sidney Klussendorf Rapid Cancelling Machine (serial number 02509) brought to the PIPEX show. The Sidney hub was proofed on the 24 of May, 1984 and the RCM was briefly used at Sydney starting on July 13. At about the same time mail from Sidney was transferred directly to Victoria for processing and as a result the volume of mail did not justify the use of the RCM.



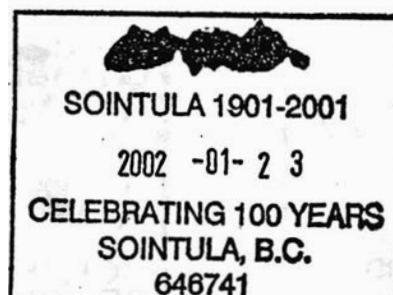
**MORE I.P.S. 4900 MACHINES INTRODUCED**

Three more I.P.S.4900 machines have been reported and the Klussendorf equipment has been withdrawn.

Castlegar	2002 09 18
Fort St. John	2002 10 04
Quesnel	2002 09 27



**WASA AND SOINTULA CENTENNIALS**



What is a normal cancellation?

The three page item in the last News Letter on Local Commemorative Postmarks and Pictorial Cancels, stimulated a flood of non standard markings used by Postal Outlets. The question now is "What is a normal cancellation?" It would appear that normal dater includes the RC number the date, the city or town, and the postal code. The Ashcroft dater could probably be classed as normal as it has the RC number at top, the date, the town name followed by B.C. The Vancouver is a minor variant in that the RC number is proceeded by "RC #". On the Surrey marking the postal code "V4N 4H9" is that of the business rather than that of the Postal Outlet since all post office postal codes end in zero.

640352  
2002 -06- 1 3  
ASHCROFT, B.C.  
V0K 1A0

RC # 100118  
SEP 1 6 2002  
VANCOUVER  
V6K 2G0

100108  
2002 -09- 1 7  
SURREY, B.C.  
V4N 4H9

Canada Post Corporation

CANADA POST CORPORATION  
436008  
2001 -12- 1 0  
CHEMAINUS, BC  
V0R 1K0

CANADA POST CORPORATION  
BEAUFORT CENTRE POSTAL OUTLET  
RC #800510  
MAY 0 8 2002  
NANAIMO BC V9S 5K8

POSTMASTER  
Maitre De Poste  
2001 -12-  
641210  
CHASE, BC V0E 1M0

Postal Outlets

388777  
2002 -09- 1 6  
SASAMAT POSTAL OUTLET

437085  
PIONEER PLAZA POSTAL OUTLET  
2002 -01- - 2  
LANGLEY, BC  
V3A 4P0

COUNTRY CLUB MALL  
POSTAL OUTLET  
423483  
2002 -05- 0 8  
NANAIMO, BC  
V9T 1W0

You name it.

WINDERMERE FOODS  
436038  
2002 -05- 2 9  
4850 BENCH RD.  
WINDERMERE, BC  
V0B 2L0

CITY 1ST FLOOR  
V6B 1Z1  
15 2002  
COURRIER URBAIN  
REZ-DE-CHAUSSEE  
V6B 1Z1

FAIRMONT BREWING  
FOODS  
2002 -08- 1 3  
8-4900  
FAIRMONT  
V0B 1R0



**Unusual cancellations**

The last two newsletters have devoted considerable space to the wide variety of new postal cancellation that are being used in British Columbia. At present no attempt has been made to classify or list these non-standard cancellations. As was stated earlier the problem of classification may be too complex because of the wide variety of shapes, sizes and letter styles used. In the hopes of bringing some sense of order to this confused situation, this months Response Form asks readers to submit Xerox copies of markings that might fit this category of non standard markings

Circular markings

Normal large round with san-serif letters



Normal small round with san-serif letters



Non standard small round with serif letters



Forms should be mailed to  
Bill Topping, 7430 Angus Drive,  
Vancouver, BC, V6P 5K2

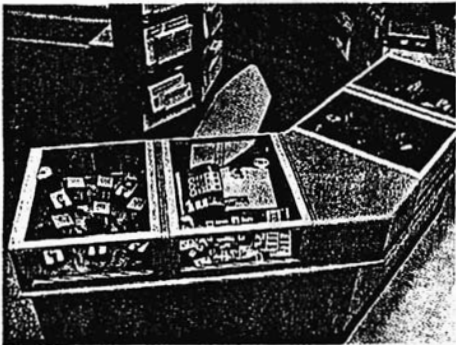
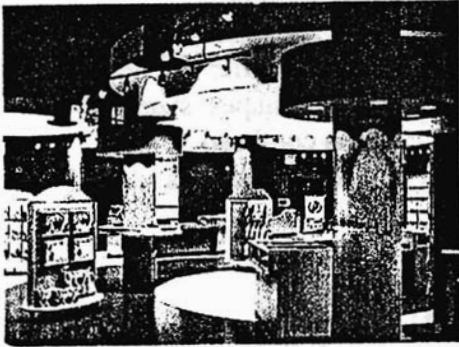
Name .....  
Address .....  
.....  
.....

# VICTORIA MAIN POSTAL OUTLET

Located in downtown Victoria at 706 Yates Street, Victoria Main Postal Outlet now offers its customers more floor space, added services, and a bold, contemporary new look. Renovations began in fall of 2001 with the closing of the original outlet, which was right next door to the current location. On January 14, renovations were completed and the 280 square metre Victoria Main Postal Outlet opened its brand new doors. A grand opening ceremony was held on June 3rd, 2002, with the head of Victoria's chamber of commerce, union representatives, management and staff in attendance for the ribbon-cutting ceremony.

The major changes all relate to the repositioning of Canada Post's new brand, with specific characteristics of the brand translating to particular design elements such as colours, shapes and finishes. The use of the colour red conveys a sense of boldness, the use of a rich blue suggests effectiveness, smooth curves symbolize caring, while brushed aluminum speaks to innovation, and maple represents trust.

Margaret McCrea, Manager for Retail Merchandising, Pacific Division, says that the renovations are a great success. Along with the new décor, customers will enjoy the more 'departmentalized' set-up, featuring sections for gifts, collectibles and retail products along with a business counter offering a range of services for small businesses. A great new feature is the self-serve packaging centre, which allows customers to select from a variety of materials to wrap their gifts before shipping them out. Says McCrea, "It's a great idea because customers can buy, wrap and ship their gift all in one place." The Victoria Main Postal Outlet continues to offer all core postal and philatelic services.



## Victoria's small business owners impressed with new outlet

**DOWNTOWN VICTORIA, B.C., MARKED THE OFFICIAL OPENING OF ONE OF 11** small business outlets across Canada this June 3. Business owners are able to do one-stop shopping at the spacious, modern new location. They can use the office for packing and shipping, have their metering machines refilled, receive assistance with Admail campaigns, send e-mail, purchase philatelic products and more. The outlet's unique design reflects the new Brand character, with its "caring" curved walls, "effective" counters, "innovative" merchandising and "bold" colours that seem to appeal to all visitors.

"It has worked really well for us," said David Rand, owner of the English Sweet Shop down the street, as quoted in the *Victoria Times Colonist*. Rand switched his business to Canada Post, which he says offers better delivery solutions for his out-of-town shipments.

This expanded outlet was a joint venture between Canada Post and the Canadian Union of Postal Workers under Appendix T in the collective agreement, which is designed to encourage innovation and job creation. Union members also helped design the flagship office. Postal workers were happy to see the new-look office proceed, said Allyson Mayo, a clerk at the new location and second vice-president of the Canadian Union of Postal Workers Victoria local. "The clerks are totally committed to making these projects a success," Mayo was quoted as saying in the *Victoria Times Colonist*.

"Local businesses are very impressed with the new look and a couple of tourists commented that they haven't seen such an attractively designed post office in any of their world travels," says Retail Business manager Merv Ozarko. JL

